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Subject: New International Wire Transfer Changes

Hello,

A friendly reminder that the following wire restrictions become effective December 1, 2017:

[New International Wire Changes- Starting Soon!](#)

New International Wire Changes- Starting Soon!

For policies placed on or after December 1, 2017, Voya will no longer accept international wires from foreign branches of foreign-based banks. This change is in reaction to money laundering concerns outside of the U.S. International wires that originate from a foreign branch of a U.S.-based bank (ex. Citibank in China) will continue to be accepted. Also, wires that originate from a bank branch located in the U.S. will continue to be accepted even if the bank is corporately based outside the U.S. Customers should be encouraged to establish a banking account with a U.S.-based bank (either in the U.S. or their country of residence, if different) and submit payments from that account. At this time, Voya accepts international wires from foreign-based banks on policies issued before December 1, 2017; however, we may enforce additional restrictions in the future.

If you have questions regarding this change, please contact your regional sales team or the sales desk at 866-464-7355.

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Thanks and please let me know if you have any questions.

Michelle Vargas

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