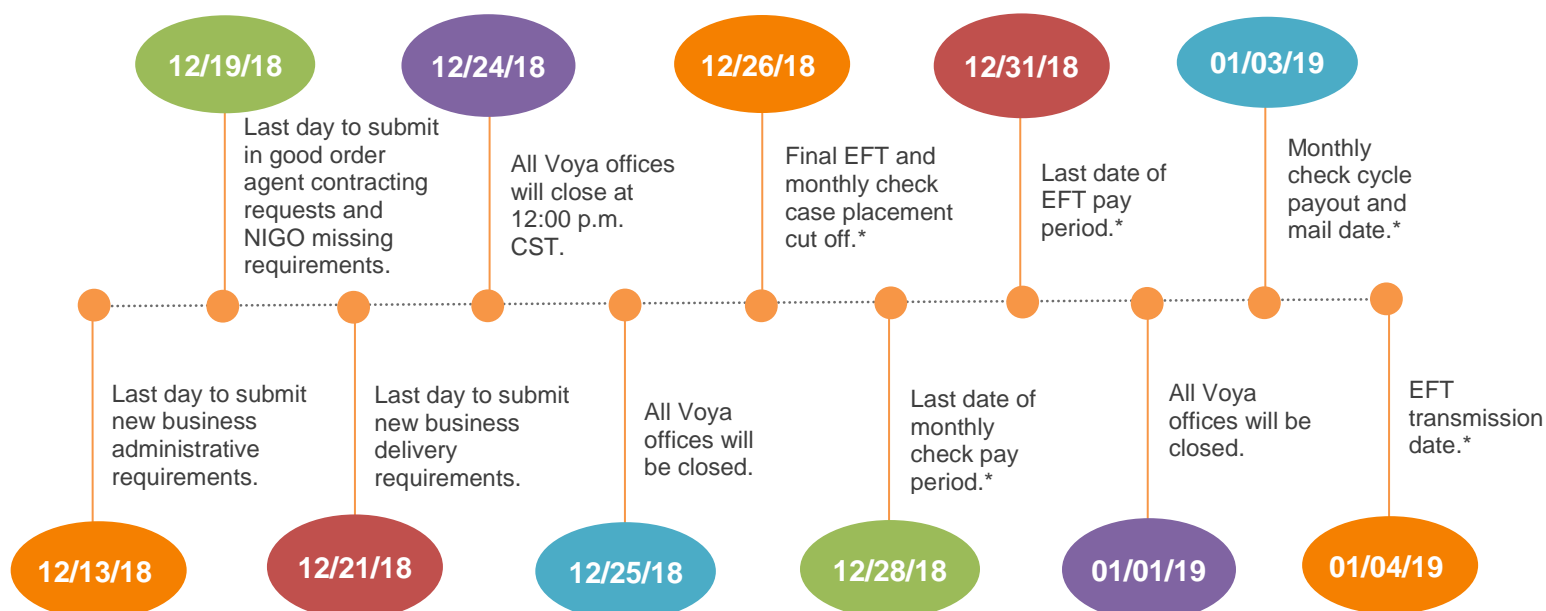


Individual Life 2018 Year-End Key Dates

The end of 2018 is quickly approaching and as such we want to make you aware of our year-end processing dates. Please refer to the following details to ensure you receive 2018 production credit.

All submissions must be received at the home office by 5 p.m. CST on the respective dates.



**Taxable earnings will be reflected in 2018.*

Additionally, we wanted to provide a reminder regarding a recent communication from Individual Life Sales.

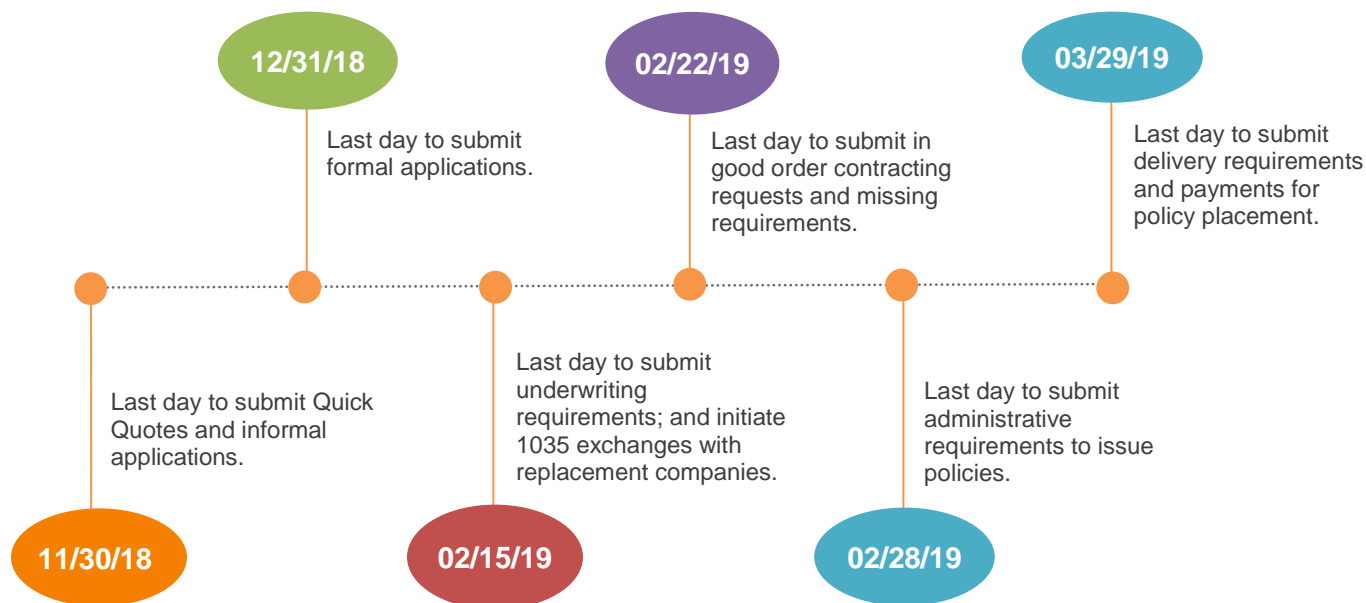
On October 30, 2018, a Voya Financial [press release](#) announced the decision to cease new sales of individual life insurance effective December 31, 2018 and retain the in-force block.

For more information on the related processing deadlines please review the Final New Business Submission and Processing Dates on the second page of this document.

Individual Life Final New Business Submission & Related Processing Dates

The following processing dates will apply to new business submitted by December 31, 2018.

All submissions must be received at the home office by 5 p.m. CST on the respective dates.



Additional service and support information:

- New Business forms will be available on [Voya for Professionals](#) through April 2019.
- New Business illustrations will be available in Voya Presents through April 2019.
- Term conversions will continue to be available with no changes to the current process.
- Inforce illustrations will continue to be available in Voya Presents and [Voya for Professionals](#).
- Inforce policy details will continue to be available from [Voya for Professionals](#) and the Voya Service Center.
- Policy Owner Service requests will continue to be processed as they are today.
- Commission payments will continue to disperse via weekly EFT or monthly check.

Questions?

Contact the Service Center at 877-882-5050 and follow the applicable voice prompts.

Life insurance products are issued by ReliaStar Life Insurance Company of New York (Woodbury, NY) and Security Life of Denver Insurance Company (Denver, CO). Within the state of New York, only ReliaStar Life Insurance Company of New York is admitted, and its products issued. Both are members of the Voya® family of companies.

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