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Subject: Form Update [TLS]



California HIV Consent Form Updates

Due to updated compliance regulations, there is an updated HIV Consent Form for New Business cases when labs are needed. Starting April 24, 2023, we will only accept the updated HIV Consent Form, form number ACF2022CA.

Transition Details

- Applications signed on or before April 23, 2023, can use the existing or updated form.
- Applications signed on or after April 24, 2023, must use the updated form.
- Starting April 24, 2023, if the updated form is not used, the application will be considered not in good order. The updated form must be obtained before the application can be processed and the policy issued.

View the new forms

Access to updated forms will be available on April 15 on your agent portal and iGO e-App® and can be accepted immediately.

If you have any questions, please get in touch with our New Business team at 800-852-4678, weekdays, 9 a.m. – 6 p.m. ET.

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